

# STEWARDING AT GUILFEST 2012

Dates for Guilfest 2012 are 13, 14, 15 July



Thanks for thinking about applying to be a steward at Guilfest 2012.

Here is some basic information about stewarding.

**Website:** [www.guilfest.co.uk](http://www.guilfest.co.uk)

**Facebook:** OFFICIAL Guilfest Stewards

## THE HOURS

**We ask you to work 15hrs during the festival.** The rest of the time is your own.

Most stewards do three 5 hour shifts on the Friday, Saturday and Sunday. (some people working in the campsite with do a Thursday shift and have a day off over the festival.)

We have a limited number of spaces for car park set up stewarding. These are two 7.5hr shifts worked on the Thursday and Friday, giving you Saturday and Sunday completely free to enjoy the music.

You also need to come to a 2 hour training session. These are held on the Wednesday and Thursday evenings at 6.30pm. You only need to come to one session.

## FOOD AND DRINK

**Stewards get one free meal for each shift you work.**

**New for 2012** - is the Steward's Cafe based in the steward campsite. This will have a range of snacks sold at cheap prices - hot drinks will be free.

There will be evening open mic sessions in the cafe too.

## CAMPING

**We have a stewards campsite where you can camp free of charge.** If you've friends or family who are camping in the main campsites you can camp with them.

Caravans are not allowed at Guilfest, and if you plan to bring a campervan please let us know in advance.



**No deposit needed** - We are one of the few festivals who don't ask you to pay a deposit up front to be a steward.

## BENEFITS OF STEWARDING

**Stewarding is a great way to enjoy a great festival without spending a lot of money.**

A weekend ticket with camping costs £130.

For 15hrs work you effectively get a weekend ticket, plus a meal a day, and you'll also get a free festival programme.

It's a great way to meet new people - but also fun to do with your mates. If you tell us the names of friends you are coming with, we'll make sure you do similar shifts, so you can spend your free time together.

Some of our organising team started out stewarding and worked their way up - so if you are planning a career in events Guilfest is great experience.

## FURTHER INFORMATION ABOUT GUILFEST STEWARDING



**In its 20 year history Guilfest has grown from a one day Folk and Blues Festival to the three day extravaganza it is these days.**

Guilfest is a truly independent festival, and one of the few festivals that runs its own stewarding. We feel this helps to create more of a family feel.

**Sunday at Guilfest is steward fancy dress day.**

**Our stewarding philosophy is simple.** We need to make sure we look after our stewards properly if we expect them to look after our customers properly.

- There are two steward control points and a team of head stewards who can offer support to volunteer stewards.
- Essential things like ponchos, sun cream, torches, radios, gloves and tabards are provided.
- Meal tickets are provided for each shift worked, hot drinks are freely available, and the new Steward Cafe will offer snacks at cost price.
- A dedicated steward campsite is provided for added security. This has water and toilets.
- We have a great deal for stewards at the Activezone Gym (adjacent to the site). A hot shower for a pound.
- St.John Ambulance are on site 24hrs a day for any first aid issues.
- The steward training session covers fire safety, general health and safety and basic first aid.

### BASIC RULES TO BE AWARE OF

- No dogs on site
- No glass on site
- No open fires (small bbqs allowed)
- No alcohol to be brought into the main arena (over 18s can take alcohol into the campsites)
- Stewards must be at least 18yrs old on or before 13th July 2012
- Stewards must not be under the influence of drink or drugs
- Stewards must at all times act responsibly and observe good health and safety practice.

Whilst doing all we can to look after stewards we do expect stewards to turn up on time for their shifts and work to the best of their ability.

Stewards are the friendly face of Guilfest and every year customers tell us how friendly and helpful our steward team are.



**If you have any more questions about stewarding at Guilfest please get in touch with the Guilfest 2012 Steward Co-ordinator: Phone: 01483 454159 Email: [stewards@guilfest.co.uk](mailto:stewards@guilfest.co.uk)**

# STEWARDING ROLES AT GUILFEST

## There are 3 main stewarding roles at Guilfest 2012.

Have a read through and see which you are best suited to. We have a team of Head Stewards in each area to support you.

Most stewards in all areas will do a bit of litter picking, and look after an emergency exit. **On the application form you can tell us which type of stewarding you would like to do.**

**All stewards will need to work one evening shift.** You can tell us on the application form which evening you'd prefer to work



## General Stewarding

General stewarding includes working in the main gate area, emergency exits, by a stage, on the disabled platforms and helping out around the campsite and in the car parks.

**Shifts** Three 5 hour shifts over Thu, Fri, Sat and Sun

**Training** Wednesday or Thursday evening at 6.30pm

**Please note:** Most stewards work their shifts on the Friday, Saturday and Sunday, and come to the Thursday evening training. So don't worry if you can't arrive until Thursday pm.



## Car Park Set Up Stewarding (limited spaces)

The car parks open on the Thursday, and it's important we get them right from the start. Working with the support of the Car Park Manager stewards keep the parking organised.

**Shifts** Two 7.5hr shifts on Thursday and Friday

**Training** Wednesday evening at 6.30pm



## Kidzone Stewarding

Kidzone stewards need to have a current CRB check. The main role is looking out for the health and safety of children in Kidzone and helping any lost children.

**Shifts** Three 5 hour shifts on Fri, Sat and Sun

**Training** Wednesday or Thursday evening at 6.30pm

# ALLOCATING YOUR SHIFTS

**The earlier you apply the more choice you will have about your shifts.**

We will do all we can to make the shift system fair and flexible.

Once we receive your application we will send you a confirmation with your proposed shifts.

You can tell us the names of friends / family you'd like to work similar shifts to.